



## CANCER, HEART ATTACK STROKE INSURANCE CLAIM FORM

### Please read the important information below:

- Please be sure your policy number(s) is/are written on all documents.
- The claim form must be completed and signed by the Insured. If claim is for a dependent child under the age of 18, claim form and authorization must be signed by the insured.
- The **HIPAA Authorization** to Permit Use and Disclosure of Health Information must be signed, dated and included with your submission, so that we can contact your medical provider(s) on your behalf if additional Medical documentation is required in reviewing your claim. Sometimes a provider may require their own Special Release Authorization to be completed. If this should happen, we will advise you.
- Please attach any itemized bills to the claim form. Please **do not** submit copies of other insurance carriers statements (EOB) and/or provider Account Balance Due Statement(s), as they do not always include the required information (diagnosis code, procedure code, dates of service) that we need in order to review and process your claim. Incorrect statements could result in a delay of your claim.
- If your coverage provides a *Lump Sum* Benefit, then instead of a bill just send us a copy of the medical reports or diagnostic tests used to diagnose your condition. See policy for acceptable testing.
- Please see page 3 of claim form for what clinical documentation may be needed for your claim.**
- NOTE:** Your Policy may have a Pre-Existing Conditions Limitation and a 2 Year Policy Contestability Period. If your claim happened during one of these periods, additional information may be required. If we need to request any additional information and we have your signed HIPAA Authorization, we will handle these requests directly with your medical provider(s) and will notify you of our action and any delays.
- If you signed a benefits assignment with the hospital and you have a balance still due, we are required to pay that balance directly to them; otherwise, benefits will be sent to you.
- Please send the completed claim form, signed Authorization, and any itemized bills or documents to:

**United National Life**  
**P.O. Box 1144**  
**Glenview, Illinois 60025**  
**OR Fax to: (847) 699-1048**  
**OR Email to: [Claims@unlinsurance.com](mailto:Claims@unlinsurance.com)**

- For your records, we suggest you make copies of any information you send us.
- Processing delays may result if you do not provide all required information.**

*For assistance, please contact our Customer Service Department (800) 207-8050*



**Mail claims to:**  
 P.O. Box 1144  
 Glenview, Illinois 60025  
 Or fax to: (847) 699-1048  
 Or email to: Claims@unlinsurance.com  
 For Customer Service, please call: (800) 207-8050

# CANCER, HEART ATTACK OR STROKE INSURANCE CLAIM FORM

**TO BE COMPLETED BY THE INSURED**

Policy Number(s)		Policyholder's Name		
Claimant/Patient Name		Date of Birth		
Address	(Street)	(City)	(State)	(Zip Code)
Phone		Email		

**TYPE OF BENEFIT(S) FOR WHICH THE CLAIM IS BEING MADE**

- Cancer (malignant melanoma/adenocarcinoma)
- Heart Attack (myocardial infarction)
- Stroke/CVA (cerebral vascular accident)
- Skin Cancer (Basal Cell Carcinoma or Squamous Cell Carcinoma)
- Transplant
- Dental and Vision

Date symptoms first appeared : \_\_\_/\_\_\_/\_\_\_      Date of first visit with physician? \_\_\_/\_\_\_/\_\_\_

Date of actual/definitive diagnosis: \_\_\_/\_\_\_/\_\_\_

Have you ever had this illness/condition before:     Yes    No    If yes, date? \_\_\_/\_\_\_/\_\_\_

If yes, what's the name, address and telephone number of physician? \_\_\_\_\_

\_\_\_\_\_

If hospitalized for this illness/condition, what's the name and address of hospital/medical center? \_\_\_\_\_

\_\_\_\_\_

Primary Care (family doctor) name, address and telephone number: \_\_\_\_\_

\_\_\_\_\_

Were there any OTHER PHYSICIANS seen during the last two (2) years? If so, please provide their names, addresses and phone numbers. If more space is needed, please attach a separate sheet.

Physician name, address and telephone number: \_\_\_\_\_

Physician name, address and telephone number: \_\_\_\_\_

Physician name, address and telephone number: \_\_\_\_\_

**DOCUMENTATION TO PROVIDE WHEN FILING FOR SPECIFIC BENEFITS:**

**CANCER OR SKIN CANCER CLAIMS:**

Submit the pathology report diagnosing cancer. This must accompany your initial claim for that diagnosis of cancer. The hospital, doctor or pathology laboratory will furnish this report to you at your request. If the diagnosis of cancer was not made by pathological means, please submit the clinical evidence that established a positive diagnosis of cancer.

**HEART ATTACK CLAIMS:**

Submit electrocardiogram (EKG) or echocardiogram (ECG) results, cardiac enzyme (troponin) lab results, if available any cardiac catheterization report, the admission and discharge summaries of your hospital confinement.

**STROKE CLAIMS:**

Submit the Computer Axial Tomograph (CAT scan), a Magnetic Resonance Imaging (MRI) and/or Magnetic Resonance Angiography (MRA) results, the admission and discharge summaries or your hospital confinement if hospitalized, and any speech, occupational or physical therapy evaluation notes.

**TRANSPLANT CLAIMS:**

Please submit medical records of the transplant and a copy of the bill for transplant.

**CLAIMS FOR DECEASED INSURED:**

Please submit a copy of the Death Certificate, Power of Attorney and Estate Documents.

Is Medicaid involved in the coverage of your care, or medical expenses?  Yes  No

**If yes and Medicaid is involved in the coverage of my expenses, I HERBY AUTHORIZE United National Life Insurance Company of America to coordinate benefits related to my bills directly with the Hospital or Medical Provider. I understand that I am financially responsible for any charges not covered by the policy.**

**In addition, I understand that this claim form information will be used by United National Life Insurance Company of America for the purpose of evaluating my claim for insurance benefits. I represent that the answers to the above questions are complete, true and correct to the best of my knowledge and belief. I understand that I or my authorized representative is entitled to receive a copy of the authorization upon request.**

Insured Member Signature

Print Name:

Date:

## **HIPAA AUTHORIZATION** *To Permit Use and Disclosure of Health Information*

**This Authorization was prepared by UNL for purposes of obtaining information necessary to process a claim for benefits.**

**Policy/Certificate #** \_\_\_\_\_

I, the undersigned, authorize any licensed physician, medical professional, hospital, clinic, or other medical-related facility, pharmacies, pharmacy benefit managers, governmental agency, insurance company, insurance support organization, consumer reporting agency, group policyholder, employer or benefit plan administrator to provide United National Life Insurance Company of America (UNL) or an agent, attorney, or independent administrator, acting on its behalf, all medical and health information concerning advice, care or treatment provided to the patient named below. This medical or health information includes information on the diagnosis and treatment of mental illness, alcohol, and drug use. This also includes information on the diagnosis, treatment, and testing results related to HIV, AIDS, and sexually transmitted diseases, unless otherwise restricted by state law. This authorization excludes psychotherapy notes.

This Authorization also includes information provided to our health division for underwriting or claim servicing and information provided to any affiliated insurance company on previous applications. I understand that I or my authorized representative is entitled to receive a copy of the Authorization upon request.

I understand that I have the right to revoke this Authorization, in writing, at any time by sending written notification to UNL, in care of the Claim Department Manager, at the above address. I understand that a revocation will not be effective to the extent UNL has relied on the use or disclosure of the protected health information or if my Authorization was obtained as a condition to determine my eligibility for benefits.

I understand that UNL may condition payment of a claim upon my signing this Authorization if the disclosure of information is necessary to determine the level or validity of the claim payment. Failure to sign this Authorization, or subsequent revocation of this Authorization, may impair the ability of UNL to process your application or evaluate claims, and may be a basis for denying an application or claim for benefits; however, your ability to receive health care services will not be changed if you do not sign this Authorization.

Once information is disclosed to UNL pursuant to this Authorization, the information will remain protected by UNL in accordance with federal or state privacy laws. However, I further understand that if a person or entity who receives this information is not covered by federal privacy regulations, the information may be re-disclosed by such person or entity and will likely no longer be protected by the federal privacy regulation.

This authorization shall remain in force and in effect until two (2) years from the date this authorization is signed at which time this authorization will expire.

If this Authorization is signed by my authorized representative, that individual's authority to act on my behalf is described below.

\_\_\_\_\_  
(Print Please) Name of Patient

\_\_\_\_\_  
Date of Birth

\_\_\_\_\_  
Signature of Patient

\_\_\_\_\_  
Date

\_\_\_\_\_  
(Please Print) Name of Authorized Representative, or Next of Kin

\_\_\_\_\_  
Relationship of Authorized Representative or Next of Kin to Patient

\_\_\_\_\_  
Signature of Authorized Representative or Next of Kin

\_\_\_\_\_  
Date

**Dear Insured:** Below is a listing of the fraud language that your State Department of Insurance requires us to give to you. Please first locate your state of residence and then read the fraud language that pertains to your state. Thank you.

Connecticut  
Georgia  
Hawaii  
Iowa  
Illinois  
Kansas

Massachusetts  
Michigan  
Missouri  
Mississippi  
Montana

Nebraska  
North Carolina  
North Dakota  
Nevada  
South Carolina

South Dakota  
Utah  
Vermont  
Wisconsin  
Wyoming

**Generic Fraud Warning (to be used for above states only)**

Any person who knowingly presents a fraudulent claim containing any false or misleading information is guilty of insurance fraud and may be subject to fines and confinement in prison.

**Alabama** – Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or who knowingly presents false information in an application for insurance is guilty of a crime and may be subject to restitution, fines, or confinement in prison, or any combination thereof.

**Alaska** – A person who knowingly and with intent to injure, defraud, or deceive an insurance company files a claim containing false, incomplete, or misleading information may be prosecuted under state law.

**Arizona** - For your protection Arizona law requires the following statement to appear on this form. Any person who knowingly presents a false or fraudulent claim for payment of a loss is subject to criminal and civil penalties.

**Arkansas, Louisiana, Rhode Island and West Virginia**

– Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

**California** – For your protection California law requires the following to appear on this form: Any person who knowingly presents false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

**Colorado** – It is unlawful to knowingly provide false, incomplete, or misleading facts or information to an insurance company for the purpose of defrauding or attempting to defraud the company. Penalties may include

imprisonment, fines, denial of insurance and civil damages. Any insurance company or agent of an insurance company who knowingly provides false, incomplete, or misleading facts or information to a policyholder or claimant for the purpose of defrauding or attempting to defraud the policyholder or claimant with regard to a settlement or award payable from insurance proceeds shall be reported to the Colorado division of insurance within the department of regulatory agencies.

**Delaware** – Any person who knowingly, and with intent to injure, defraud or deceive any insurer, files a statement of claim containing any false, incomplete, or misleading information is guilty of a felony.

**District of Columbia** – WARNING: It is a crime to provide false or misleading information to an insurer for the purpose of defrauding the insurer or any other person. Penalties include imprisonment and/or fines. In addition, an insurer may deny insurance benefits if false information materially related to a claim was provided by the applicant.

**Florida** – Any person who knowingly and with intent to injure, defraud or deceive any insurance company files a statement of claim or an application containing any false, incomplete, or misleading information is guilty of a felony of the third degree.

**Idaho** – Any person who knowingly, and with intent to defraud or deceive any insurance company, files a statement containing any false, incomplete, or misleading information is guilty of a felony.

**Indiana** – A person who knowingly and with intent to defraud an insurer files a statement of claim containing any false, incomplete, or misleading information commits a felony.

**Kentucky** – A person who knowingly and with intent to defraud any insurance company or other person files a statement of claim containing any materially false information or conceals, for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime.

**Maine** – It is a crime to knowingly provide false, incomplete, or misleading information to an insurance company for the purpose of defrauding the company. Penalties may include imprisonment, fines, or a denial of insurance benefits.

**Maryland** – Any person who knowingly and willfully presents a false or fraudulent claim for payment of a loss or benefit or who knowingly and willfully presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

**Minnesota** – A person who files a claim with intent to defraud or helps commit a fraud against an insurer is guilty of a crime.

**New Hampshire** – Any person who, with a purpose to injure, defraud or deceive any insurance company, files a statement of claim containing any false, incomplete or misleading information is subject to prosecution and punishment for insurance fraud, as provided in RSA 638:20.

**New Jersey** – Any person who knowingly files a statement of claim containing any false or misleading information is subject to criminal and civil penalties.

**New Mexico** – ANY PERSON WHO KNOWINGLY PRESENTS A FALSE OR FRAUDULENT CLAIM FOR PAYMENT OF A LOSS OR BENEFIT OR KNOWINGLY PRESENTS FALSE INFORMATION IN AN APPLICATION FOR INSURANCE IS GUILTY OF A CRIME AND MAY BE SUBJECT TO CIVIL FINES AND CRIMINAL PENALTIES.

**Ohio and Oregon** – Any person who, with intent to defraud or knowing that he is facilitating a fraud against an insurer, submits an application or files a claim containing a false or deceptive statement is guilty of insurance fraud.

**Oklahoma** – WARNING: Any person who knowingly, and with intent to injure, defraud or deceive any insurer, makes any claim for the proceeds of an insurance policy containing any false, incomplete or misleading information is guilty of a felony.

**Pennsylvania** – Any person who knowingly and with intent to defraud any insurance company or other person files statement of claim containing any materially false information or conceals for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime and subjects such person to criminal and civil penalties.

**Tennessee, Virginia and Washington State** – It is a crime to knowingly provide false, incomplete, or misleading information to an insurance company for the purpose of defrauding the company. Penalties include imprisonment, fines, and denial of insurance benefits.

**Texas** – Any person who knowingly presents a false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.